

YUKON TV PACKAGES™	Monthly Price
AK Core TV [^]	\$14.99
Yukon TV - Plus (includes AK Core) [^]	\$112.99*
Yukon TV - Total (includes AK Core, Plus, & Digital Variety) [^]	\$132.99*
[^] Yukon TV requires Yukon TV Connectivity Fee of \$25 or subscription to GCI Internet plan	* These prices (Plus and Total) include a \$3 broadcast TV fee increase effective January 2022.
ADD ON (requires subscription to a package)	
Variety	\$19.00
Family	\$8.99
Sports Max	\$8.99
Entertainment	\$8.99
HBOMax	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
Curiosity Stream	\$2.99
Filipino Channel	\$14.99
Korean Channel	\$14.99
NFL RedZone (season subscription)	\$54.99
Playboy	\$16.00
OTHER FEES	
Returned check fee	\$30.00
Late payment fee	\$5.00
Yukon TV Connectivity Fee (waived for GCI Internet Customers)	\$25.00

Prices do not include any applicable monthly taxes or regulatory fees. All prices and offers mentioned within this publication are subject to change. Not all channels available in all areas.

The rates and channel lineups in this notice are for service options available for new subscriptions only. Prior offerings will remain available to existing customers for a limited period of time. For more information about your current legacy cable TV service, please contact customer service.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CHANNEL LINEUP

	AK CORE	PLUS	TOTAL		AK CORE	PLUS	TOTAL	
1 This TV	+	+	+	83 Bravo	+	+		
2 NBC/KATH	+	+	+	84 BET	+	+		
3 CW/KJUD2	+	+	+	85 People TV	+	+		
4 FOX/KJUD3	+	+	+	86 Telemundo Alaska	+	+	+	
5 CBS/KYEX	+	+	+	90 C-SPAN3	+	+	+	
6 ION/KMD	+	+	+	94 KTOO Create	+	+	+	
7 Local Government	+	+	+	96 Disney Jr.	+	+	+	
8 ABC/KJUD	+	+	+	97 PBS Kids	+	+	+	
10 PBS/KTOO	+	+	+	101 Discovery Family	+	+		
11 University of Alaska	+	+	+	102 OWN	+	+		
12 Education/Public Access	+	+	+	103 Science Channel	+	+		
14 MNT/KYEX2	+	+	+	104 AHC	+	+		
15 360TV	+	+	+	105 Destination America	+	+		
16 C-SPAN	+	+	+	106 Investigation Discovery	+	+		
17 C-SPAN2	+	+	+	107 Nick Jr.	+	+		
19 Channel Channel	+	+	+	108 TEENick	+	+		
20 QVC	+	+	+	109 Nicktoons	+	+		
21 HSN	+	+	+	110 AWE	+	+		
22 ShopHQ	+	+	+	111 BBC America	+	+		
23 Lifetime	+	+	+	112 ESPNNews	+	+		
24 Hallmark Drama	+	+	+	113 Olympic Channel	+	+		
25 HSN2	+	+	+	114 Nat Geo Wild	+	+		
27 E!	+	+	+	115 MTV2	+	+		
28 USA	+	+	+	116 NickMusic	+	+		
29 TruTV	+	+	+	117 MTV Classic	+	+		
30 TBS	+	+	+	118 UP	+	+		
31 TNT	+	+	+	120 3ABN	+	+	+	
32 FX	+	+	+	121 TBN Inspire	+	+	+	
33 Jewelry Television	+	+	+	122 EWTN	+	+	+	
34 ESPN	+	+	+	123 TBN	+	+	+	
35 ESPN2	+	+	+	124 BYUtv	+	+	+	
36 Root Sports	+	+	+	125 Smile	+	+	+	
37 NFL Network	+	+	+	126 Daystar TV	+	+	+	
38 Paramount Network	+	+	+	127 Positiv TV	+	+	+	
40 Outdoor Channel	+	+	+	129 INSP	+	+	+	
41 Fox Sports 1	+	+	+	131 FX Movie	+	+		
42 LMN	+	+	+	133 Universal Kids	+	+		
44 Turner Classic Movies	+	+	+	134 ESPNU	+	+		
45 TV Land	+	+	+	135 Fox Business Network	+	+		
46 Cartoon Network	+	+	+	136 CMT Music	+	+		
47 Animal Planet	+	+	+	137 BET Soul	+	+		
48 Disney XD	+	+	+	139 Logo	+	+		
49 Disney Channel	+	+	+	140 BET Jams	+	+		
50 Nickelodeon	+	+	+	142 Z Living	+	+		
51 Freeform	+	+	+	143 Cooking Channel	+	+		
52 Hallmark Channel	+	+	+	144 Discovery Life	+	+		
53 Hallmark Movies & Myst.	+	+	+	149 MLB Network	+	+		
54 National Geographic	+	+	+	150 SEC Network	+	+		
55 TLC	+	+	+	151 ACC Network	+	+		
56 Discovery Channel	+	+	+	203 FYI	+	+		
57 Travel Channel	+	+	+	204 Viceland	+	+		
58 History Channel	+	+	+	210 Boomerang	+	+		
59 A&E	+	+	+	304 Golf Channel	+	+		
60 HGTV	+	+	+	306 Sportsman Channel	+	+		
61 Food Network	+	+	+	311 FX	+	+	+	
63 Newsmax	+	+	+	801- Music Choice	+	+	+	
64 One America News	+	+	+	850 Music Channels	+	+	+	
65 CNBC	+	+	+	871 KTOO FM	+	+	+	
66 MSNBC	+	+	+	872 KRNN FM	+	+	+	
67 FOX News Channel	+	+	+	873 FXLL FM	+	+	+	
68 CNN	+	+	+	874 Moody	+	+	+	
69 HLN	+	+	+	904 Tsunami TV (Sitka)	+	+	+	
71 Weather Channel	+	+	+	906 Local Access (Juneau)	+	+	+	
74 Fuse	+	+	+	Entertainment - \$8.99				
75 CMT	+	+	+	105 Destination America	+	+		
76 MTV	+	+	+	110 AWE	+	+		
77 VH1	+	+	+	111 BBC America	+	+		
80 Oxygen	+	+	+	115 MTV2	+	+		
81 Comedy Central	+	+	+	117 MTV Classic	+	+		
82 Syfy	+	+	+	118 UP	+	+		
				131 FX Movie	+	+		
				132 MGM HD	+	+		
				136 CMT Music	+	+		
				137 BET Soul	+	+		
				139 Logo	+	+		
				140 BET Jams	+	+		
				142 Z Living	+	+		
				143 Cooking Channel	+	+		
				201 GSN	+	+		
				202 Ovation	+	+		
				203 FYI	+	+		
				206 Magnolia Network	+	+		
				207 GAC Family	+	+		
				211 LRW	+	+		
				212 Court TV Mystery	+	+		
				214 Grit	+	+		
				218 HDNet Movies	+	+		
				219 AXS TV	+	+		
				HBO - \$19.95				
				401 HBO	+	+		
				402 HBO2	+	+		
				403 HBO Signature	+	+		
				404 HBO Family	+	+		
				405 HBO Comedy	+	+		
				406 HBO Zone	+	+		
				407 HBO Latino	+	+		
				HBO On Demand	+	+		
				HBO Max	+	+		
				Showtime - \$17.95				
				421 Showtime	+	+		
				422 SHO2	+	+		
				423 Showtime Showcase	+	+		
				424 The Movie Channel	+	+		
				425 TMC Xtra	+	+		
				427 SHO Extreme	+	+		
				428 SHO x BET	+	+		
				429 FLIX	+	+		
				430 SHO Next	+	+		
				431 SHO Women	+	+		
				432 Showtime Family Zone	+	+		
				Showtime On Demand	+	+		
				Showtime Anytime	+	+		
				EPiX - \$6.99				
				450 EPiX	+	+		
				Family - \$8.99				
				101 Discovery Family	+	+		
				103 Science Channel	+	+		
				104 AHC	+	+		
				107 Nick Jr.	+	+		
				108 TEENick	+	+		
				109 Nicktoons	+	+		
				114 Nat Geo Wild	+	+		
				116 NickMusic	+	+		
				133 Universal Kids	+	+		
				144 Discovery Life	+	+		
				204 Vice	+	+		
				205 Crime & Investigation	+	+		
				208 CNNi	+	+		
				209 Military History Channel	+	+		
				210 Boomerang	+	+		
				213 Court TV	+	+		
				235 Smithsonian HD	+	+		
				Cinemax - \$15.95				
				411 Cinemax	+	+		
				412 MoreMAX	+	+		
				413 ActionMAX	+	+		
				414 ThrillerMAX	+	+		
				415 MovieMAX	+	+		
				416 Cinemax	+	+		
				417 5 StarMAX	+	+		
				418 OuterMAX	+	+		
				Cinemax On Demand	+	+		
				Max Go	+	+		
				VOD Karaoke	+	+		
				Sports Max \$8.99				
				112 ESPNNews	+	+		
				113 Olympic Channel	+	+		
				134 ESPN	+	+		
				149 MLB Network	+	+		
				150 SEC Network	+	+		
				151 ACC Network	+	+		
				301 FCS Atlantic	+	+		
				302 FCS Central	+	+		
				303 FCS Pacific	+	+		
				304 Golf Channel	+	+		
				305 Outside Television	+	+		
				306 Sportsman Channel	+	+		
				307 FOX Sports 2	+	+		
				308 Max TV	+	+		
				310 TVG2	+	+		
				312 Eleven Sports	+	+		
				314 Big Ten Network	+	+		
				315 PAC 12	+	+		
				316 PAC 12 Arizona	+	+		
				317 PAC 12 Los Angeles	+	+		
				318 PAC 12 Bay Area	+	+		
				319 PAC 12 Oregon	+	+		
				320 PAC 12 Washington	+	+		
				321 PAC 12 Mountain	+	+		
				322 MotorTrend	+	+		
				Starz - \$11.99				
				501 Starz	+	+		
				502 Starz Edge	+	+		
				503 Starz inBlack	+	+		
				504 Starz Kids & Family	+	+		
				505 Starz Cinema	+	+		
				506 StarzEncore	+	+		
				507 StarzEncore Classic	+	+		
				508 StarzEncore Westems	+	+		
				509 StarzEncore Suspense	+	+		
				510 StarzEncore Action	+	+		
				511 StarzEncore Black	+	+		
				512 StarzEncore Family	+	+		
				513 Starz Comedy	+	+		
				514 movieplex	+	+		
				515 indieplex	+	+		
				516 retroplex	+	+		
				StarzEncore On Demand	+	+		
				Starz (app & streaming)	+	+		
				CuriosityStream - \$2.99				
				VOD CuriosityStream	+	+		
				International \$14.99 each				
				520 Filipino Chnel	+	+		
				521 Korean Channel	+	+		
				Playboy TV - \$16.00				
				550 Playboy TV	+	+		
				NFL RedZone - Seasonal \$54.99				
				350 NFL RedZone	+	+		
				Karaoke - \$6.99				

CABLE TELEVISION SUBSCRIBERS' PRIVACY RIGHTS NOTICE

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you, with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable service generally collects and maintains include billing records, service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to: your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

2. BILLING PROCEDURES AND PAYMENT OPTIONS

a. Billing Process

As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial-month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not reestablished within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your protest.

b. Payment Options

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by: cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

3. INSTALLATION POLICIES

3. **INSTALLATION POLICIES**
a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age

GCI TV ANNUAL FCC NOTICE

This notice explains certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- a. Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative ("CSR") at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 800-800-4800 (statewide).
- b. When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- c. Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- d. GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- e. You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- f. THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at rcs@gci.com, or by phone at 800-800-4800 (statewide).

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Rights Under the Cable Act

Please call or write us anytime you have question about your service equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

must be home during the installation of your Service.

4. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to www.gci.com/tv/contract-renewal for more details. Additional information about any upcoming channel changes can be found at www.gci.com/tv/upcoming-channel-changes.

5. HOW TO USE YUKON TV

GCI's cable TV service Yukon TV is delivered in Internet Protocol and a subscription to GCI Internet Service or the Yukon TV Connectivity Fee (either of which include a cable modem provided by GCI) is required to receive the service, along with a Permitted Device which can be provided by the customer or purchased from GCI. Use of GCI Internet Service is subject to the GCI Internet Terms & Conditions, available at <https://www.gci.com/about/terms-conditions/internet/internet-service>. You may contact us to request assistance with installation of a such devices or you can perform a self-installation. For more information, please see our Frequently Asked Questions at <https://www.gci.com/tv/faq>

GCI will also supply you a cable modem which is required to access Yukon TV. We have thoroughly tested these devices for our network and supporting systems to ensure secure, reliable service at the data rates included with your service. While GCI does not prohibit the use of any specific cable modems on its network, customer-provided cable modems may require GCI pre-certification. This process is necessary to ensure network security and to facilitate network management, service provisioning, and the availability of usage information. A list of pre-approved modems is on our website at <https://www.gci.com/about/terms-conditions/internet/approved-customer-owned-modems>. Any customer wishing to attach a different non-GCI-certified modem to GCI's network should send an inquiry to support@gci.net, and may be required to pay a fee for this certification process. Any Customer Equipment submitted for certification must, at a minimum, be approved by the FCC and also be CableLabs DOCSIS certified.

For more information, please see our Frequently Asked Questions at

<https://www.gci.com/tv/faq>