

<b>YUKON TV PACKAGES™</b>	<b>Monthly Price</b>
AK Core TV <sup>^</sup>	\$14.99
Yukon TV - Plus (includes AK Core) <sup>^</sup>	\$112.99*
Yukon TV - Total (includes AK Core, Plus, & Digital Variety) <sup>^</sup>	\$132.99*
<sup>^</sup> Yukon TV requires Yukon TV Connectivity Fee of \$25 or subscription to GCI Internet plan	* These prices (Plus and Total) include a \$3 broadcast TV fee increase effective January 2022.
<b>ADD ON (requires subscription to a package)</b>	
Variety	\$19.00
Family	\$8.99
Sports Max	\$8.99
Entertainment	\$8.99
HBOMax	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
Curiosity Stream	\$2.99
Filipino Channel	\$14.99
Korean Channel	\$14.99
NFL RedZone (season subscription)	\$54.99
Playboy	\$16.00
<b>OTHER FEES</b>	
Returned check fee	\$30.00
Late payment fee	\$5.00
Yukon TV Connectivity Fee (waived for GCI Internet Customers)	\$25.00

Prices do not include any applicable monthly taxes or regulatory fees. All prices and offers mentioned within this publication are subject to change. Not all channels available in all areas.

The rates and channel lineups in this notice are for service options available for new subscriptions only. Prior offerings will remain available to existing customers for a limited period of time. For more information about your current legacy cable TV service, please contact customer service.

For more information about our plans, including applicable terms and fees please see [www.gci.com/tv/plans](http://www.gci.com/tv/plans)

**CHANNEL LINEUP**

	AK CORE	PLB	TOTAL		AK CORE	PLB	TOTAL
1 This TV	+	+	+	94 KUAC Create	+	+	+
2 ABC/KATN	+	+	+	96 Disney Jr.	+	+	+
3 CW/KATN3	+	+	+	97 PBS Kids	+	+	+
6 U of AK / Public Health	+	+	+	101 Discovery Family	+		
7 MNT/KFXF	+	+	+	102 OWN	+	+	
8 FOX/KATN2	+	+	+	103 Science Channel	+		
9 PBS/KUAC	+	+	+	104 AHC	+		
10 ION/KDMD	+	+	+	105 Destination America	+		
11 NBC/KTVF	+	+	+	106 Investigation Discovery	+	+	
13 CBS/KXDF	+	+	+	107 Nick Jr.	+		
15 360TV	+	+	+	108 TEENick	+		
16 C-SPAN	+	+	+	109 Nicktoons	+		
17 C-SPAN2	+	+	+	110 AWE	+		
20 QVC	+	+	+	111 BBC America	+		
21 HSN	+	+	+	112 ESPNews	+		
22 ShopHQ	+	+	+	113 Olympic Channel	+		
23 Lifetime	+	+	+	114 Nat Geo Wild	+		
24 Hallmark Drama	+	+	+	115 MTV2	+		
25 HSN2	+	+	+	116 NickMusic	+		
27 EI	+	+	+	117 MTV Classic	+		
28 USA	+	+	+	118 UP	+		
29 TruTV	+	+	+	120 3ABN	+	+	+
30 TBS	+	+	+	121 TBN Inspire	+	+	+
31 TNT	+	+	+	122 EWTN	+	+	+
32 FX	+	+	+	123 TBN	+	+	+
33 Jewelry Television	+	+	+	124 BYUtv	+	+	+
34 ESPN	+	+	+	125 Smile	+	+	+
35 ESPN2	+	+	+	126 Daystar TV	+	+	+
36 Root Sports	+	+	+	127 Positiv TV	+	+	+
37 NFL Network	+	+	+	129 INSP	+	+	+
38 Paramount Network	+	+	+	131 FX Movie	+		
40 Outdoor Channel	+	+	+	133 Universal Kids	+		
41 Fox Sports 1	+	+	+	134 ESPNU	+		
42 LMN	+	+	+	135 Fox Business Network	+	+	
44 Turner Classic Movies	+	+	+	136 CMT Music	+		
45 TV Land	+	+	+	137 BET Soul	+		
46 Cartoon Network	+	+	+	139 Logo	+		
47 Animal Planet	+	+	+	140 BET Jams	+		
48 Disney XD	+	+	+	142 Z Living	+		
49 Disney Channel	+	+	+	143 Cooking Channel	+		
				144 Discovery Life	+		
50 Nickelodeon	+	+	+	149 MLB Network	+		
51 Freeform	+	+	+	150 SEC Network	+		
52 Hallmark Channel	+	+	+	151 ACC Network	+		
53 Hallmark Movies & Myst.	+	+	+	203 FYI	+		
54 National Geographic	+	+	+	204 Vice	+		
55 TLC	+	+	+	210 Boomerang	+		
56 Discovery Channel	+	+	+	304 Golf Channel	+		
57 Travel Channel	+	+	+	306 Sportsman Channel	+		
58 History Channel	+	+	+	311 FX	+	+	
59 A&E	+	+	+	801- Music Choice	+	+	+
60 HGTV	+	+	+	850 Music Channels	+	+	+
61 Food Network	+	+	+				
63 Newsmax	+	+	+	<b>Family - \$8.99</b>			
64 One America News	+	+	+	101 Discovery Family			
65 CNBC	+	+	+	103 Science Channel			
66 MSNBC	+	+	+	104 AHC			
67 FOX News Channel	+	+	+	107 Nick Jr.			
68 CNN	+	+	+	108 TEENick			
69 HLN	+	+	+	109 Nicktoons			
71 Weather Channel	+	+	+	114 Nat Geo Wild			
74 Fuse	+	+	+	116 NickMusic			
75 CMT	+	+	+	133 Universal Kids			
76 MTV	+	+	+	144 Discovery Life			
77 VH1	+	+	+	204 Vice			
80 Oxygen	+	+	+	205 Crime & Investigation			
81 Comedy Central	+	+	+	208 CNNi			
82 Syfy	+	+	+	209 Military History Channel			
83 Bravo	+	+	+	210 Boomerang			
84 BET	+	+	+	213 Court TV			
85 People TV	+	+	+	235 Smithsonian HD			
86 Telemundo Alaska	+	+	+				
90 C-SPAN3	+	+	+	<b>Sports Max \$8.99</b>			
93 KUAC World	+	+	+	112 ESPNews			
				113 Olympic Channel			
				134 ESPNU			
				149 MLB Network			
				150 SEC Network			
				151 ACC Network			
				301 FCS Atlantic			
				302 FCS Central			
				303 FCS Pacific			
				304 Golf Channel			
				305 Outside Television			
				306 Sportsman Channel			
				307 FOX Sports 2			
				308 Mav TV			
				310 TVG2			
				312 Eleven Sports			
				314 Big Ten Network			
				315 PAC 12			
				316 PAC 12 Arizona			
				317 PAC 12 Los Angeles			
				318 PAC 12 Bay Area			
				319 PAC 12 Oregon			
				320 PAC 12 Washington			
				321 PAC 12 Mountain			
				322 MotorTrend			
				<b>HBO - \$19.95</b>			
				401 HBO			
				402 HBO2			
				403 HBO Signature			
				404 HBO Family			
				405 HBO Comedy			
				406 HBO Zone			
				407 HBO Latino			
				HBO On Demand			
				HBO Max			
				<b>Showtime - \$17.95</b>			
				421 Showtime			
				422 SHO2			
				423 Showtime Showcase			
				424 The Movie Channel			
				425 TMC Xtra			
				427 SHO Extreme			
				428 SHO x BET			
				429 Fiix			
				430 SHO Next			
				431 SHO Women			
				432 Showtime Family Zone			
				Showtime On Demand			
				Showtime Anytime			
				<b>EPIX - \$6.99</b>			
				450 EPIX			
				<b>Entertainment - \$8.99</b>			
				105 Destination America			
				110 AWE			
				111 BBC America			
				115 MTV2			
				117 MTV Classic			
				118 UP			
				131 FX Movie			
				132 MGM HD			
				136 CMT Music			
				137 BET Soul			
				139 Logo			
				140 BET Jams			
				142 Z Living			
				143 Cooking Channel			
				201 GSN			
				202 Ovation			
				203 FYI			
				206 Magnolia Network			
				207 GAC Family			
				211 LRW			
				212 Court TV Mystery			
				214 Grit			
				218 HDNet Movies			
				219 AXS TV			
				<b>Cinemax - \$15.95</b>			
				411 Cinemax			
				412 MoreMAX			
				413 ActionMAX			
				414 ThrillerMAX			
				415 MovieMAX			
				416 Cinemax			
				417 5 StarMAX			
				418 OuterMAX			
				Cinemax On Demand			
				Max Go			
				<b>Starz - \$11.99</b>			
				501 Starz			
				502 Starz Edge			
				503 Starz InBlack			
				504 Starz Kids & Family			
				505 Starz Cinema			
				506 StarzEncore			
				507 StarzEncore Classic			
				508 StarzEncore Westerns			
				509 StarzEncore Suspense			
				510 StarzEncore Action			
				511 StarzEncore Black			
				512 StarzEncore Family			
				513 Starz Comedy			
				514 movieplex			
				515 indieplex			
				516 retroplex			
				StarzEncore On Demand			
				Starz (app & streaming)			
				<b>CuriosityStream - \$2.99</b>			
				VOD CuriosityStream			
				<b>International \$14.99 each</b>			
				520 Filipino Chnnel			
				521 Korean Channel			
				<b>Playboy TV - \$16.00</b>			
				550 Playboy TV			
				<b>NFL RedZone - Seasonal \$54.99</b>			
				350 NFL RedZone			
				<b>Karaoke - \$6.99</b>			
				VOD Karaoke			

## CABLE TELEVISION SUBSCRIBERS' PRIVACY RIGHTS NOTICE

### Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at [www.gci.com/privacy-policy](http://www.gci.com/privacy-policy). We collect personally identifiable information about you, with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable service generally collects and maintains include: billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to: your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

### Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

### Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store. Via email at [rcs@gci.com](mailto:rcs@gci.com), or by phone at 800-800-4800 (statewide).

### Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

### Rights Under the Cable Act

Please call or write us anytime you have question about your service equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

## 2. BILLING PROCEDURES AND PAYMENT OPTIONS

### a. Billing Process

As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial-month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not reestablished within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your payment.

### b. Payment Options

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by: cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

### c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

### d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

## 3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age

## GCI TV ANNUAL FCC NOTICE

This notice explains certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at [www.gci.com/about/terms-and-conditions](http://www.gci.com/about/terms-and-conditions). If there is any conflict between this information and the Terms, the Terms control.

## 1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative ("CSR") at a local GCI Store, via email at [rcs@gci.com](mailto:rcs@gci.com), via online chat at [www.gci.com](http://www.gci.com), or by phone at 800-800-4800 (statewide).
- When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

must be home during the installation of your Service.

## 4. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to [www.gci.com/tv/contract-renewal](http://www.gci.com/tv/contract-renewal) for more details. Additional information about any upcoming channel changes can be found at [www.gci.com/tv/upcoming-channel-changes](http://www.gci.com/tv/upcoming-channel-changes).

## 5. HOW TO USE YUKON TV

GCI's cable TV service Yukon TV is delivered in Internet Protocol and a subscription to GCI Internet Service or the Yukon TV Connectivity Fee (either of which include a cable modem provided by GCI) is required to receive the service, along with a Permitted Device which can be provided by the customer or purchased from GCI. Use of GCI Internet Service is subject to the GCI Internet Terms & Conditions, available at <https://www.gci.com/about/terms-conditions/internet/internet-service>. You may contact us to request assistance with installation of a such devices or you can perform a self-installation. For more information, please see our Frequently Asked Questions at <https://www.gci.com/tv/faq>

GCI will also supply you a cable modem which is required to access Yukon TV. We have thoroughly tested these devices for our network and supporting systems to ensure secure, reliable service at the data rates included with your service. While GCI does not prohibit the use of any specific cable modems on its network, customer-provided cable modems may require GCI pre-certification. This process is necessary to ensure network security and to facilitate network management, service provisioning, and the availability of usage information. A list of pre-approved modems is on our website at <https://www.gci.com/about/terms-conditions/internet/approved-customer-owned-modems>. Any customer wishing to attach a different non-GCI-certified modem to GCI's network should send an inquiry to [support@gci.net](mailto:support@gci.net), and may be required to pay a fee for this certification process. Any Customer Equipment submitted for certification must, at a minimum, be approved by the FCC and also be CableLabs DOCSIS certified.

For more information, please see our Frequently Asked Questions at

<https://www.gci.com/tv/faq>